



## PRIVACY POLICY

Hamoo Home Services Limited, (“Hamoo”) has created this privacy policy in order to explain our privacy practices. The following discloses processes of gathering and disseminating information for our Hamoo website (“the Site”), services and the Hamoo mobile application (collectively, “the Service”).

By using the Service, you do hereby warrant and represent that you have read, understood and agree to all the terms and conditions stated herein, including our “Terms of Service”, which is incorporated herein by reference, which govern the use of the services offered by Hamoo, and that you are giving Hamoo permission to use and store such information consistent with this privacy policy and our Terms of Service.

A user of the Service is hereafter referred to as a “User”, of collectively, the “Users”.

### **Information Received by Hamoo**

**Personal Information.** Hamoo collects personal information only if you voluntarily choose to share such information with Hamoo. You may browse the Site without disclosing any personal information. However, in order for you to take advantage of particular opportunities provided through the Service, we may require that you furnish personal information. When you register your account, sign up for newsletters, complete forms for optional programs, surveys, contests, and other entries, and through communications transmitted through Hamoo, applications and your use of the Hamoo mobile application, we collect information including your name, address, phone number, and email address. You also may choose to send Hamoo personally identifying information in an email message containing information or inquiries about the Service.

**Anonymous or Aggregated Data.** Hamoo collects and stores certain data about the use of the Service on an aggregate and/or anonymous basis. Hamoo does not link this information to anything personally identifiable to you.

**Cookies and Other Technologies.** When you visit websites on the Internet, your browser may automatically transmit information to the website throughout every visit. Like many websites, we may use “cookies” to collect information. A cookie is a small data file that we transfer to your computer’s hard disk for record-keeping purposes. We may utilize persistent cookies that only Hamoo can read and use to the Service, to assist in processing items in your shopping basket, to hold session information, and to track user preferences. We may utilize session I.D. cookies to enable features of the Service, to better understand how you interact with the Site and to monitor aggregate usage by our users and web traffic routing on the Service, to track the number of entries in Hamoo promotions, sweepstakes, and contests and to identify visited areas of the Site and Service. Unlike persistent cookies, session cookies are deleted from your computer when you log off from the Site and Service and the close your browser. Third party advertisers on the Site also place or read cookies on your browser and we may also use Flash cookies (or local shared objects) to store your preferences or display content based upon what you view on our site to personalize your visit. You can instruct your browser, by changing its options, to stop accepting cookies or to prompt you before accepting a cookie from the websites you visit. If you do not accept cookies, however, you will not be able to use all portions or all functionalities of the Service. We and our service providers may also use “pixel tags”, “web beacons”, “clear GIFs”, or similar means in connection with the Service and HTML – formatted email messages to, among other things, track the actions of Users and email recipients, to determine the success of marketing campaigns and to compile aggregate statistics about the Site usage and response rates. We may also engage one or more third party service providers to serve online advertisements on our behalf. They may use a “pixel tag” to collect anonymous information about your visits to this Site and to other websites, and they may use that information to target advertisements for goods and services. This information is collected anonymously, in a manner that does not personally identify you.

**I.P. Address.** When you visit and interact with the Site, Hamoo and/or third parties with whom Hamoo has contracted to provide services to Hamoo may collect your Internet Protocol Address (“I.P. Address”), which is a number that is automatically assigned to the computer that you are using by your Internet Service Provider. This number is identified and logged automatically in our server log files whenever you visit the Site, along the time(s) of your visit(s) and the page(s) that you visited. We use I.P. Addresses to monitor the regions from which Users navigate the Site and for fraud prevention purposes.

The Company also collects and uses personal data regarding its employees (“Employee Data”), which may include: name, address, job title, and other job information, location, compensation information, identification number, employment history, and a copy of employment agreements.

We also require that you provide us with your financial information, including billing name, address and credit card number (“Financial information”).

Only authorized Hamoo staff have access to your Personal Information in its entirety. Other staff may have access to portions of this information if it pertains to their job duties.

**Hamoo Use of Personal Information.** Hamoo uses Personal Information for the following general purposes:

- to provide our products and the Service,
- for billing, identification and authentication, and fraud prevention,
- to analyze Site usage and improve our products and the Service,
- to contact you and deliver administrative notices and communications relevant to your use of our products and Services,
- for internal market research, troubleshooting problems, and detecting and protecting against error, fraud or other criminal activity
- for distribution to third-party contractors that provide services to Hamoo and partners of Hamoo who are bound by privacy restrictions at least as restrictive as those set forth in this Policy,
- to enforce our Terms of Service, and
- as otherwise set forth in the Policy.

Although we ensure that our third-party agents (“Agents”) receiving your information are bound by privacy restrictions at least as restrictive as those set forth in this Policy, Hamoo is not responsible for any changes that may arise regarding the Privacy Policy of any of its affiliates or advertiser. By using this website, you hereby agree to hold Hamoo harmless from any claims and/or damages that may arise from the actions of any of its affiliates and/or advertisers.

Two things drive Hamoo’s decisions regarding the use of information collected from Users: 1) improving user experience by offering personal services, content, and advertising, and 2) market research. Ads are not a standard part of user experience on the internet, and Hamoo believes that targeted advertising enhances this experience. Hamoo may use Cookies and other Technologies and Personal Information to place ads where they believe interested parties will see them.

In addition to banner ads, Hamoo may advertise products, companies and events that we think might interest you through the email address you provide.

Hamoo may analyze Personal Information and Web Navigation Data based on your interests and may use the analysis from this information in a way that doesn’t reveal a User’s personal information (“Market Research”) in order to:

- market the service,
- improve the likelihood of a sale to a group of Users,
- increase the likelihood that a group’s experience with the Service is relevant to its interests as a whole.

Hamoo uses data at the individual level to sell products and services to Users who express an interest in these products and services, through a poll for example, or to Users who can be presumed to have an interest based on results from our Market Research.

Hamoo may use your cell phone to call or text you in order to provide the Service. If you would like more information about our policy, or to opt out, please review Section 8 of our Terms of Use. Employee Data is only used for the purposes of facilitating the performance of certain administrative tasks and functions

processes and investigating reports under the Company's codes and policies ("Employee Data Purposes"). We use Financial Information solely as authorized by you in accordance with the Service.

**Choice/Opt-Out.** You may opt-out of receiving communications from us and our partners, remove your information from our database, and choose to not receive future communications unrelated to the Service.

During registration, you choose whether to receive correspondence from either Hamoo or its partners and whether you want to participate in a variety of Hamoo programs. This information remains on your profile where you can, at any point, easily edit it to indicate that you have changed your mind. After logging on, click on your profile on the bottom right of the home page, then select your profile. You may then select the "email alerts settings" and make your selections. If you purchase anything through Hamoo, we may occasionally contact you with information about special events, sales, activities, promotions, contests, submission opportunities, and programs. You always have the option to ask Hamoo not to contact you with this information again.

If you receive unsolicited email from a Hamoo domain, please contact [info@hamoo.app](mailto:info@hamoo.app).

**Hamoo Information Retention Policy.** To preserve the integrity of our databases, we may retain information submitted by Users for an indefinite length of time. If required by law, we will delete Personal Information by erasing it from our database. We will also respond to User requests to delete. We will also respond to User requests to delete or correct account or Personal Information, which you can do by contacting Hamoo at [info@hamoo.app](mailto:info@hamoo.app), or sent message to us from the "Contact Us" page.

**Videos and Images of Hamoo.** For each User seeking to provide task service via the Service (each, a "Tasker") who has provided Hamoo with any videotape, film, record, photograph, voice, or all related instrumental, musical, or other sound effects.

**Hamoo's Security of Collected Information.** Your Hamoo account is password-protected so that only you and authorized Hamoo staff have access to your account information. In order to maintain this protection, do not give your password to anyone unless this person proves that they represent Hamoo staff and asks for any personal account information, including password. Also, if you share a computer, you should sign out of your Hamoo account and close the browser window before someone else logs in. This will protect your information entered on public terminals from disclosure to third parties.

Hamoo makes every effort to ensure that your information is secure on its system by backing up data in separate back up drives and uses public key encryption and firewalls on both our main and back up servers. Extremely sensitive information, like credit card number, is always transmitted in encrypted form. Only certain authorized Hamoo staff can access Personal Information, and then only if it is dedicated to maintaining this Privacy Policy and other privacy initiatives, periodically reviewing security and making sure that every Hamoo employee is aware of our security practices. Unfortunately, no data transmission

over the Internet can be guaranteed to be 100% secure. As a result, Hamoo cannot guarantee the security of any information you transmit to us, and you do so at your own risk. While Hamoo will use commercially reasonable efforts to ensure the security of all credit card and all other personal information, we expressly disclaim any liability for any unauthorized access and all personal and/or financial information stored therein, and you agree to hold Hamoo harmless for any damages that may result therefrom. Hamoo expressly disclaims any liability that may arise should and other individual obtain the information you submitted to this website.

**With Whom Does Hamoo Share Information?** When you submit information to Hamoo, it is collected, processed and maintained solely by us or third-party agents who are bound by privacy restrictions at least as restrictive as those set forth in this policy. We may allow our business partners to collect information about Users that is not extremely sensitive information. If you would like to opt out from the onward transfer of your information to our non-agent partners, you may send us an email at [info@hamoo.app](mailto:info@hamoo.app). Include the word "Privacy" in the subject line of the email and all your registration information in the body of your email. Some Hamoo content is "sponsored by" or "presented by" other companies. Hamoo shares market research data (how the sponsorship performed, names of contest winner, etc.) collected on this website or via email surveys with these partners. This information is aggregated and not linked to specific users.

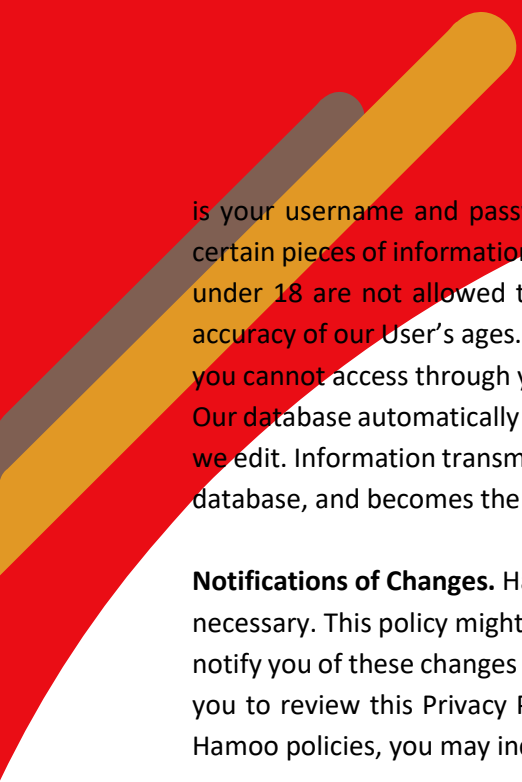
Partners may sponsor promotions, contests, and sweepstakes that require you to reveal details such as your name, address, or phone number. Always check their privacy policy before revealing information about yourself. If you don't want these sponsors to have your personal information, you can choose not to participate.

Hamoo reserves the right to disclose Personal Information from both private and public areas of this website and mobile application at our discretion, if required by law or if we are given reason to believe, in our sole discretion, that someone is causing injury to or interference with the rights of Users, the general public, or Hamoo, to comply with a judicial proceeding, court order or legal process.

We will not transfer to a non-Agent third party any personal information that is sensitive in nature, such as information specifying your medical or health condition, racial or ethnic origin, political opinion, religious or philosophical beliefs, trade union membership without any prior affirmative consent.

Finally, Hamoo reserves the right to transfer, sell and/or distribute all information collected through the Service to an affiliate, subsidiary, or third party in the event of any reorganization, merger, sale, joint venture, assignment, transfer, or other disposition of all or part of our business, assets, or stock. We will use our best efforts to ensure that the new entity follows that Privacy Policy with respect to your Personal Information, as and to the extent required by applicable law.

**How Can Users Edit Their Information?** Hamoo believes strongly in giving you the ability to access and edit your personal information. To update your personal info, press your profile picture at the top of the menu page. There you can view, update, and correct your account information at any time – all you need



is your username and password. So that we can protect you the integrity of sensitive data, there are certain pieces of information, such as your age, that you cannot alter yourself. For example, since children under 18 are not allowed to register as Users, we need to take reasonable measures to preserve the accuracy of our User's ages. Please contact us at [info@hamoo.app](mailto:info@hamoo.app) to find out how to change information you cannot access through your account.

Our database automatically updates any Personal Information you edit in your profile, or that you request we edit. Information transmitted through boards, chats, polls, or through any other means remains in our database, and becomes the property of Hamoo upon submission.

**Notifications of Changes.** Hamoo's security and privacy policy are periodically reviewed and enhanced as necessary. This policy might change as Hamoo updates and expands the Service. Hamoo will endeavor to notify you of these changes by email but will not be liable for any failure to do so. Hamoo also encourages you to review this Privacy Policy periodically. If you do not understand any terms of conditions of any Hamoo policies, you may inquire regarding the same via email at [info@hamoo.app](mailto:info@hamoo.app).

**How Can I Reach Hamoo Staff?** If you have technical problems, questions or other issues related to your use of Hamoo, please click the link "Contact Us" on the Hamoo official website. You can also contact us at [info@hamoo.app](mailto:info@hamoo.app) and Hamoo's staff will respond to all requests sent through mail or email from Users and parents interested in knowing more about what personal information is stored on the Hamoo database, or if they want their personal information nullified, or have additional questions regarding privacy.

**Contacting Us.** If you have any questions about this Privacy Policy statement, the practices of this site, or your dealings with this website, you may contact us at [info@hamoo.app](mailto:info@hamoo.app).

